



SCS: Digital First, Future Ready

# SCS Workspace & SCS Mobile+ Application

Sarawak Civil Service Digitalisation Unit (SCSDU)

[Date / Venue]

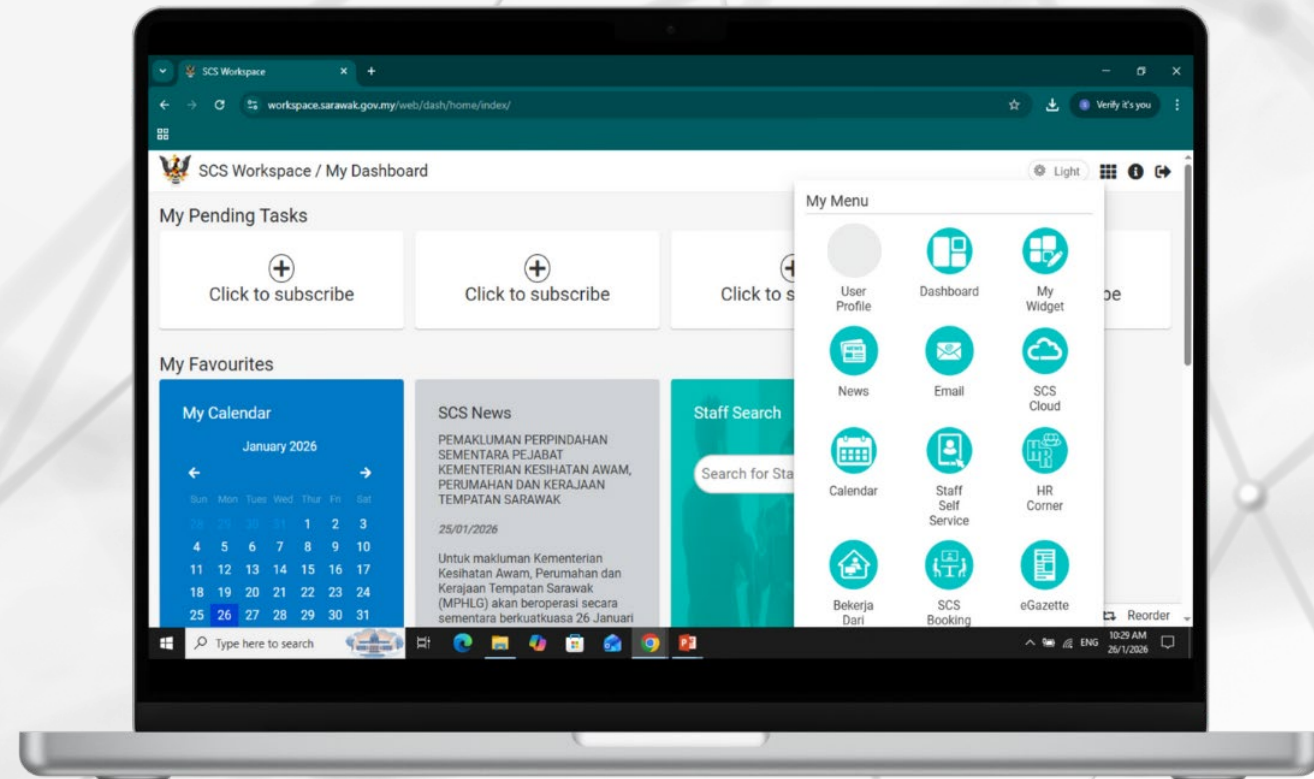
# OBJECTIVES

- What is SCS Mobile+ & SCS Workspace Platform?
- How the platform supports daily operations?
- What are the benefits to agencies and officers?
- Why agencies and officers need to use the platforms?
- What does operational transformation look like?

# What is SCS Workspace?

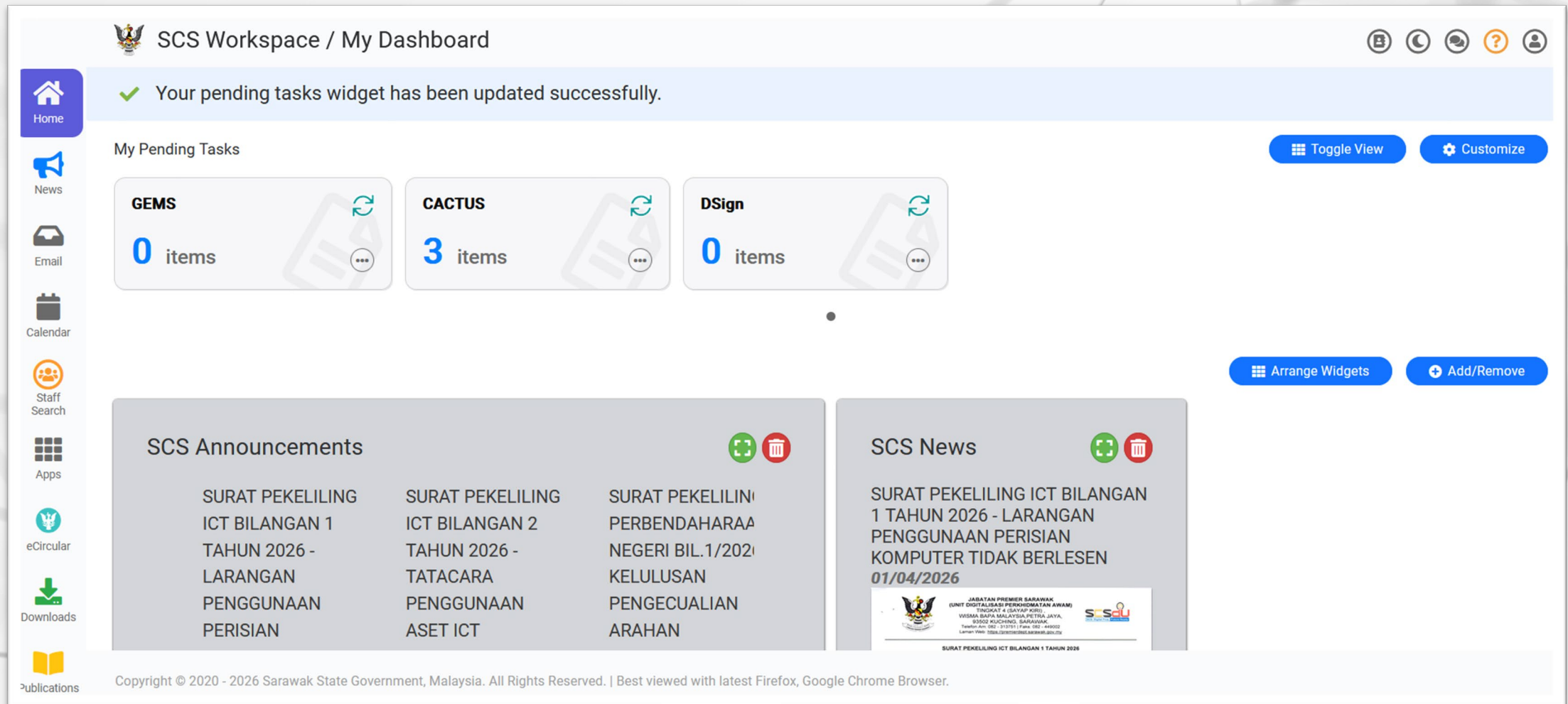
# SCS Workspace

**SCS Workspace** - will be a universal platform for Sarawak Civil Service (SCS) to perform the day-to-day operation by integrating operational systems like SAS, GEMS, CACTUS etc. into a Dashboard interface.



# SCS Workspace

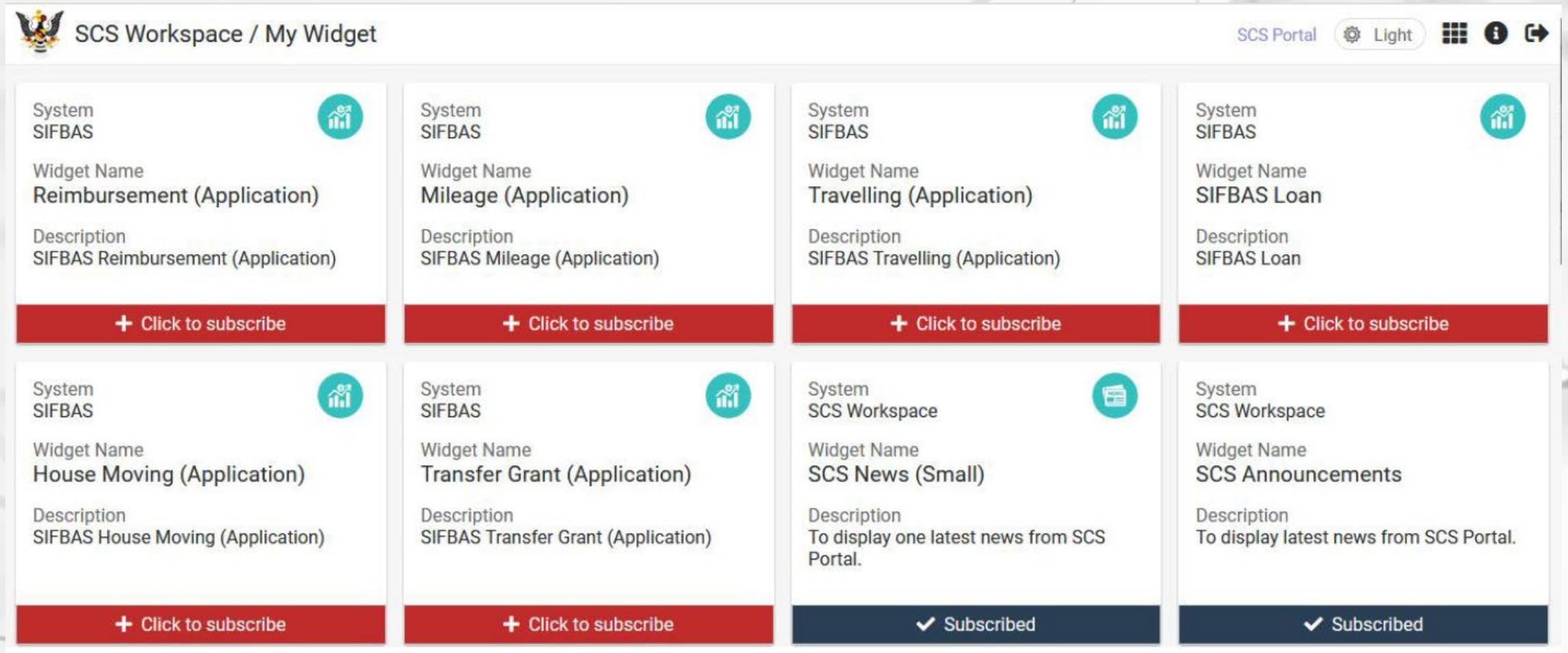
- Widget available to configure what to see and access on frontpage



The screenshot shows the SCS Workspace / My Dashboard interface. At the top, there is a navigation bar with the title "SCS Workspace / My Dashboard" and several utility icons (calendar, moon, chat, help, user). Below the navigation bar, a blue notification banner states: "Your pending tasks widget has been updated successfully." The main content area is titled "My Pending Tasks" and features three widget cards: "GEMS" with 0 items, "CACTUS" with 3 items, and "DSign" with 0 items. Each card has a refresh icon and a menu icon. To the right of the pending tasks section are two buttons: "Toggle View" and "Customize". Below this, there are two more buttons: "Arrange Widgets" and "Add/Remove". The dashboard is divided into two main sections: "SCS Announcements" and "SCS News". The "SCS Announcements" section contains three columns of text: "SURAT PEKELILING ICT BILANGAN 1 TAHUN 2026 - LARANGAN PENGGUNAAN PERISIAN", "SURAT PEKELILING ICT BILANGAN 2 TAHUN 2026 - TATACARA PENGGUNAAN ASET ICT", and "SURAT PEKELILIN PERBENDAHARAA NEGERI BIL.1/2021 KELULUSAN PENGECUALIAN ARAHAN". The "SCS News" section contains a single article titled "SURAT PEKELILING ICT BILANGAN 1 TAHUN 2026 - LARANGAN PENGGUNAAN PERISIAN KOMPUTER TIDAK BERLESEN 01/04/2026" with a thumbnail image of the Sarawak State Government logo and the SCSdu logo. On the left side of the dashboard, there is a vertical sidebar with icons for Home, News, Email, Calendar, Staff Search, Apps, eCircular, Downloads, and Publications.

# SCS Workspace

- Widget available to configer what to see and access on frontpage















The screenshot displays the 'SCS Workspace / My Widget' interface. At the top, there is a header with the SCS logo, the text 'SCS Workspace / My Widget', and navigation options including 'SCS Portal', 'Light' mode, a grid icon, an information icon, and a refresh icon. Below the header is a grid of 8 widget cards, arranged in two rows of four. Each card contains the following information:

- System:** SIFBAS (for the first six cards) or SCS Workspace (for the last two cards).
- Widget Name:** Reimbursement (Application), Mileage (Application), Travelling (Application), SIFBAS Loan, House Moving (Application), Transfer Grant (Application), SCS News (Small), and SCS Announcements.
- Description:** SIFBAS Reimbursement (Application), SIFBAS Mileage (Application), SIFBAS Travelling (Application), SIFBAS Loan, SIFBAS House Moving (Application), SIFBAS Transfer Grant (Application), To display one latest news from SCS Portal., and To display latest news from SCS Portal.
- Action:** A red button with a plus sign and 'Click to subscribe' (for the first six cards) or a dark blue button with a checkmark and 'Subscribed' (for the last two cards).





# SCS Workspace

Accessible to :  
Common Applications , Authorized Applications, and EG Applications.

Common Applications ▾

 <b>User Profile</b>	 <b>Dashboard</b>	 <b>SCS Cloud</b>	 <b>Staff Self Service</b>
 <b>HR Corner</b>	 <b>Bekerja Dari Rumah</b>	 <b>SCS Booking</b>	 <b>eGazette</b>
 <b>DSign</b>	 <b>eHotra</b>	 <b>ICTP (SCS)</b>	 <b>SDMS</b>

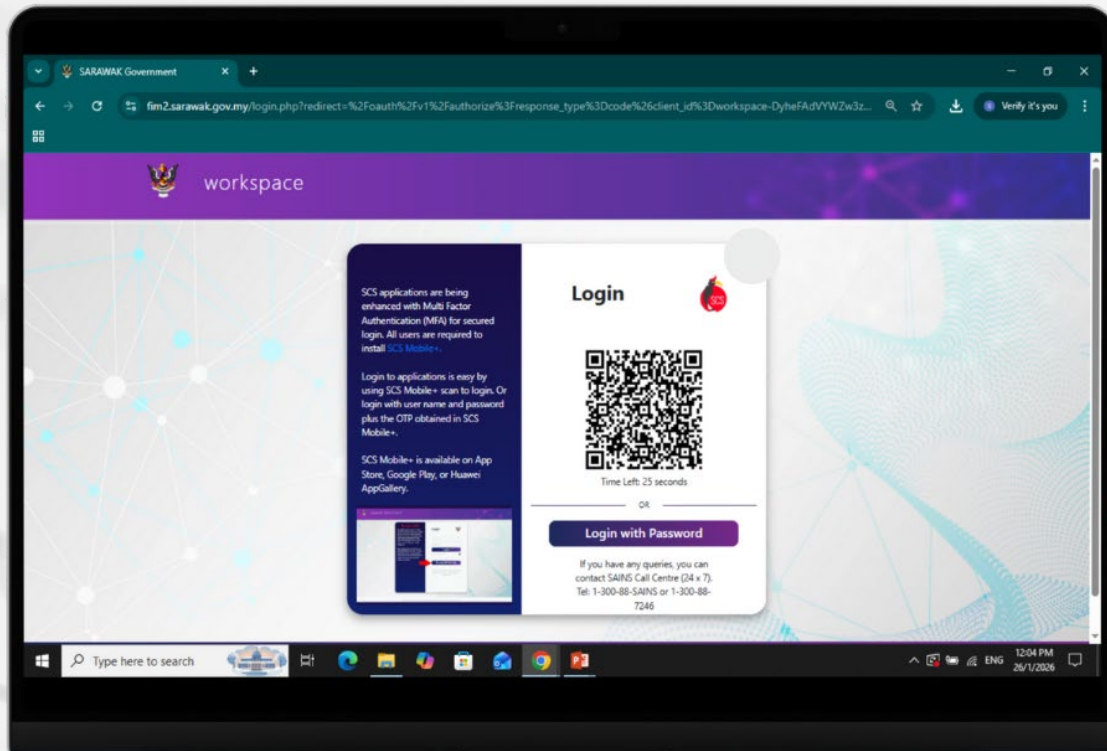
Authorized Applications ▾

 <b>CACTUS</b>	 <b>GEMS</b>	 <b>Universal Attendance System</b>	 <b>My Payslip</b>
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# SCS Workspace

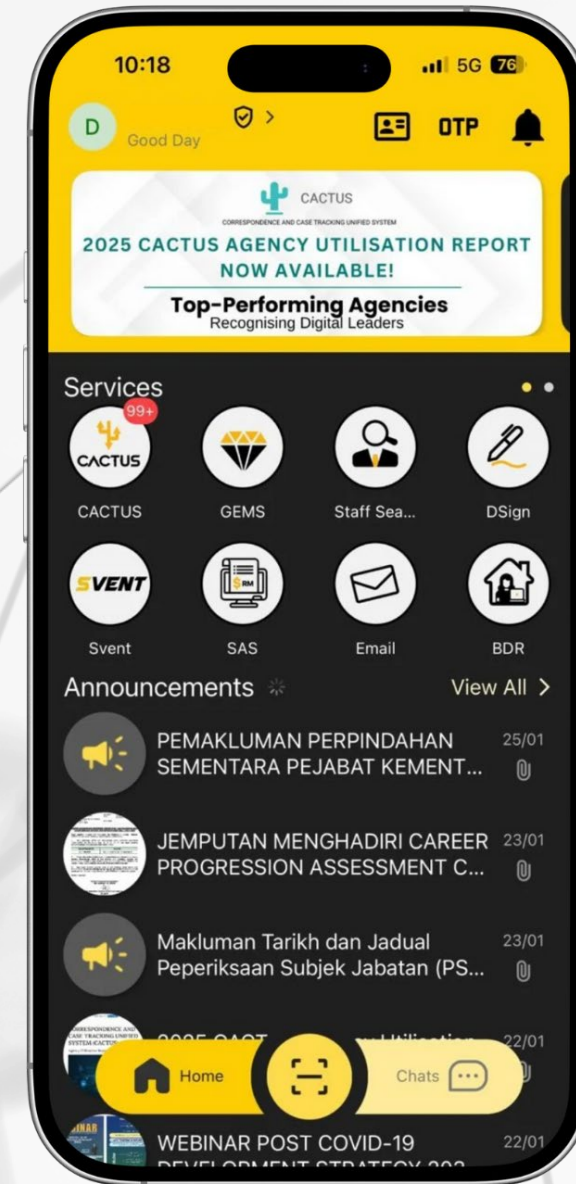
SCS applications are being enhanced with Multi Factor Authentication (MFA) for secured login. All users are required to install **SCS Mobile+**

Login to applications is easy by using SCS Mobile+ scan to login. Or login with user name and password plus the OTP obtained in **SCS Mobile+**

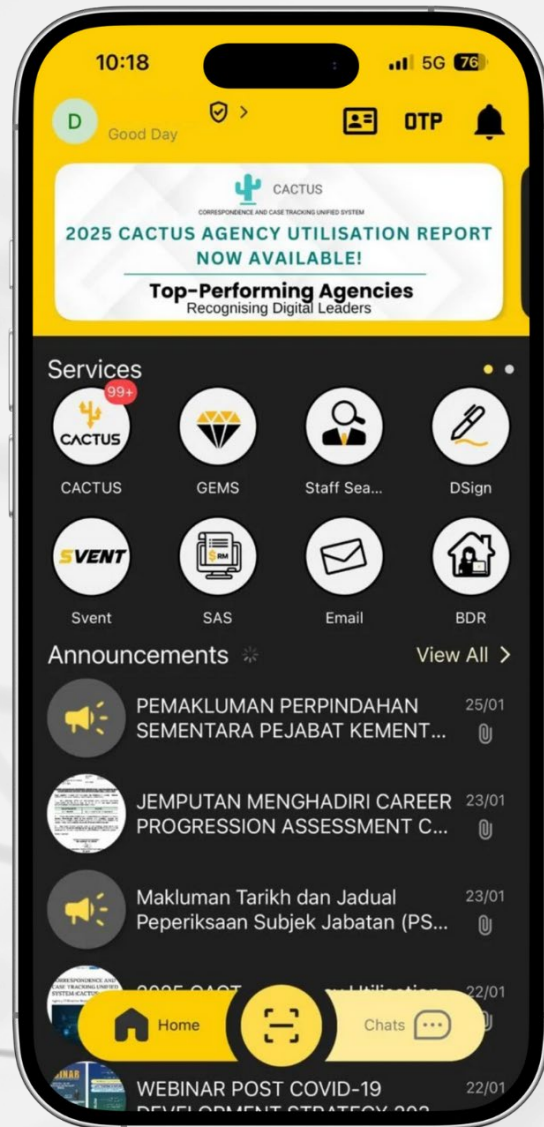


# SCS Mobile+

**SCS Mobile+** - a next-generation super app that brings the SCS application together into one powerful ecosystem, empowering officers with instant and intelligent access anytime, anywhere.



# SCS Mobile+



**Imbasan Biometrik**  
Tanpa Kata Laluan  
Identifikasi Pengguna

Menggunakan *Multifactor Authentication (MFA)*  
Melindungi Peranti



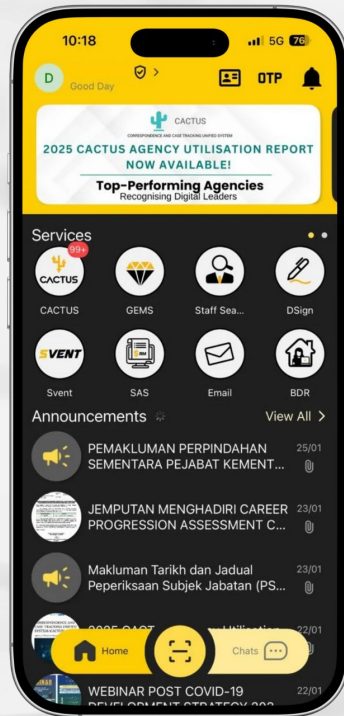
**Identiti Digital**  
Data Peribadi Elektronik

**Platform Komunikasi Rasmi SCS**  
*(Chat)*  
Berhubung Dengan Pegawai Lain

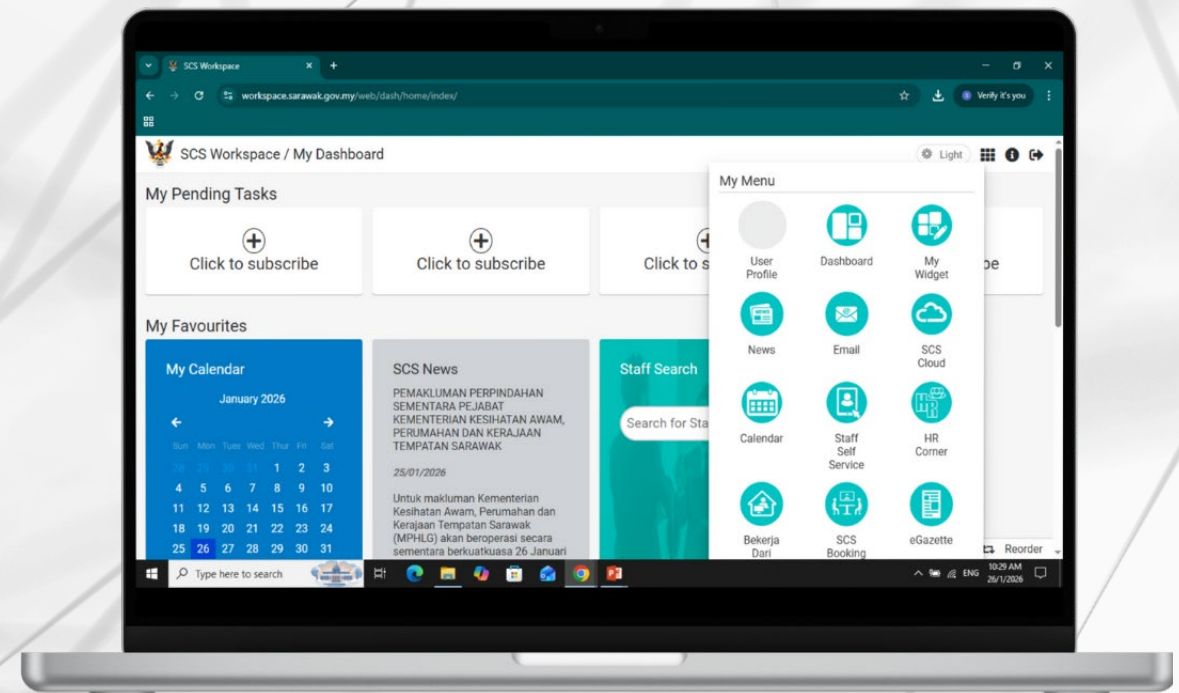


# Available in Two Platforms:

## SCS Mobile+



## SCS Workspace



# How the platform supports daily operations?

# SCS Workspace

## Single dashboard for daily tasks

Officers log in once and access multiple systems from one place, including:

- SAS (accounting system)
- GEMS (employee management)
- CACTUS (case tracking system)
- Alerts for pending or overdue actions

## Improved efficiency

Reduces the need to:

- Log into multiple systems separately
- Switch between applications
- Manually consolidate information

# SCS Mobile+

## Secure access to government apps and data

Officers log in using strong authentication to access approved systems and documents on their mobile devices.

## Field and remote work

Useful for officers in meetings, site visits, inspections, or working remotely — enabling them to:

- Check official emails and alerts
- Review documents
- Submit approvals or simple updates securely

## Real-time notifications

Officers receive instant alerts for:

- Task assignments
- System updates
- Urgent notices from headquarters

## Enhanced security

Protects sensitive government data through:

- Device encryption
- Secure app environments
- Controlled access policies

# SCS Mobile+ & SCS Workspace

In short, **SCS Mobile+** ensures officers stay connected and productive anytime, anywhere — without compromising security.

Essentially, **SCS Workspace** streamlines daily office work by bringing all operational systems into one unified interface.

# What does operational transformation look like?

# Then

- Officers access **multiple systems separately** with different logins
- Work is **largely office-bound**, with limited secure mobile access
- **Manual processes** and slower approvals
- **Fragmented information**, making tracking and reporting difficult
- Higher **security and compliance risks** across devices and platforms

# Now

- **Single, integrated workspace** for all operational systems
- **Secure access anytime, anywhere** via mobile and desktop
- **Faster approvals and workflows** with real-time notifications
- **Centralized visibility** of tasks, cases, and data
- **Stronger security, governance, and compliance**

# Q & A SESSION



# CONTACT US

**Seksyen Perancangan dan Pembangunan Strategik Projek ICT  
Unit Digitalisasi Perkhidmatan Awam,  
Jabatan Premier Sarawak  
Tingkat 4 (Sayap Kiri), Wisma Bapa Malaysia  
93502 Petra Jaya Kuching,  
Sarawak.**

No. Telefon : 082-445275

No. Faks : 082-449002

Emel: [scsdu@sarawak.gov.my](mailto:scsdu@sarawak.gov.my)



# **THANK YOU!**

## **FOR YOUR ATTENTION**